



Welcome to the FAQ of AICT-AsiaPCR 2022!

Here you will find the answers to most of your questions:

1. I am experiencing difficulties logging on to the Course

a. I am already registered to AICT-AsiaPCR, and I have a My PCR account

→ To join AICT-AsiaPCR you must activate your access. If you haven't already done so, please check your emails (and your spam folder) and open the activation email that was sent to you. Simply follow the steps until confirmation, then try logging on again. If you already activated your access, please make sure you are using the correct My PCR account to sign in.

b. I am already registered to AICT-AsiaPCR but I do not have a My PCR account yet

→ You can create a My PCR account for free [here](#). Once your My PCR account has been created (and activated) please check your emails (and your spam folder) and open the access activation email that was sent to you. Simply follow the steps to activate your AICT-AsiaPCR access using your newly created My PCR account. Once your activation is complete you can log on to the Course.

c. I am not yet registered to AICT-AsiaPCR

→ No problem, you can register [here](#)!

2. I am experiencing other technical difficulties

a. I am experiencing difficulties with my audio or video, or the chat functionality on the site

→ Please make sure your browser is up to date. For optimal performance we recommend using Google Chrome, Firefox or Safari. If your browser is up to date, try restarting your computer.

b. The times displayed on the site are not in my time zone

→ You can change your time zone in **My account** (located in the upper right menu of the site). All the times displayed on the site will be displayed in the time zone you set in My Profile.

3. I have a general question about the Course (hours, Programme, replay/on demand content, speakers, CME credits, etc.)

a. At what time will AICT-AsiaPCR take place each day?

→ Here are the hours AICT-AsiaPCR will take place each day (Singapore time):

Wednesday 5 October (PCR Fellows Course): 13:00-18:00

Thursday 6 October: 08:45-18:45

Friday 7 October: 08:30-18:40

Saturday 8 October: 09:00-12:30



b. For how long will I be able to access all the replay content after AICT-AsiaPCR?

→ The Replay will be available in the **Watch Videos** section until Sunday 13 November 2022.

c. I missed a session; how can I watch it?

→ A session will be available to watch in the **Watch Videos** section a few days after its original broadcast. Replays of the first day should be available starting on Wednesday 12 October.

d. I am looking for specific content from a Speaker, how can I find it?

→ You can also use the search bar in the **Course Programme** page or in the **Watch Videos** section for a more detailed view.

e. Where can I find the AICT-AsiaPCR 2022 scientific abstracts?

→ You can access all abstracts selected for AICT-AsiaPCR 2022 in the **Abstract Book** located in the menu.

f. Where can I find the videos I saved to watch later?

→ All the videos you have saved for later can be accessed at any time in **Watch Later**, located on the **Watch Videos** page. You can also access them via the upper right menu, under **My Account**.

g. How can I download my certificate of attendance and/or presentation?

→ Your certificates of attendance and presentation (if you presented) will be available in your My PCR account under **My Certificates** on PCRonline.com on 13 October.

h. How can I claim CME credits and how many will I receive?

→ AICT-AsiaPCR is accredited by the European Board for Accreditation of Continuing Education for Health Professionals (EBAC) for 20 hours of external CME credits distributed as follows: 5 credits for the PCR Fellows Course on 5 October and 15 credits for the 3 days of the Course (6-8 October).

If you participated exclusively online you can claim 1 CME credit per 1 hour of participation in the non-sponsored Scientific Programme viewed on the platform.

New this year: in addition to the livestream sessions, their replays on the platform's Watch Videos section benefit from accreditation too (if watched within 2 weeks after the Course).

Please make sure to fill the EBAC survey sent to you on the last day of the Course (via email, push message, or by scanning the corresponding QR code).

You will receive an email when your EBAC certificate will be available for download in your My PCR account (not more than one month after the Course has ended). Each participant should claim only those hours of credit that have actually been spent in the educational activity. The 4-day Scientific Programme is accredited by the European Board

i. I have a question about something else



→ If you have a question about how to use the site, you can start the **Guided Tour** at any time (located in the upper right menu). You can also contact us through our [contact form](#).

4. Some of my information displayed in the chat or in My Profile is incorrect

a. My name, job, country, or status is incorrect

→ Please make sure that the information provided in your [My PCR account](#) is correct so that it can be displayed properly across all PCR platforms.

5. I couldn't find the answer I am looking for

a. No problem, you can contact us through our [contact form](#) and we shall reply as quickly as possible.